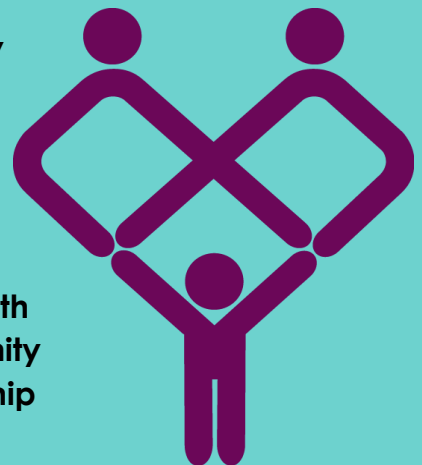


# Annual Report 2016

## SUPPORT FOR FAMILIES OF CHILDREN WITH DISABILITIES



The purpose of Support for Families is to ensure that families of children with any kind of disability or special health care need, and the providers who serve them, have the knowledge and support to make informed choices that enhance children's development and well-being. We promote partnership with families, professionals and the community at large, because it is through partnership that we create a community where our children can flourish.





# From the Board President and Executive Director

Dear Friends,

Support for Families completed a new 5-year Strategic Plan in 2016, a process that enables us to hear from our stakeholders, revisit our vision and mission, and make plans for the future.

We were especially gratified to hear from families and professionals about their experiences with Support for Families. Here are just a few representative excerpts from the comments they made in focus groups, interviews and surveys:

## Families said...

- ☐ “I felt supported and I was able to **take the reins of raising** my child.”
- ☐ “SFCD taught me **how to be an advocate** and teach my son to be an advocate.”
- ☐ “It’s given me strength to **help support/defend** others.”
- ☐ “SFCD **like a big family to me**, we can solve all the problems together.”
- ☐ “**It’s a refuge!** The experience is beautiful. We leave with our heart full.”

## Professionals said...

- ☐ “SFCD does not lament **but figures out a way** to make things happen.”
- ☐ “Good at **identifying potential barriers** and resolving them before they become bigger issues.”
- ☐ “Good at **identifying those that need services** –not just at serving those who walk in the door.”
- ☐ “SFCD is **the ‘Go To Place’**”

Another important part of our Strategic Planning process was the development of a Theory of Change, which is a graphic representation of the problems we seek to address and our approach to solving those problems.

The entire Strategic Planning process helped renew our energy and our commitment to creating a community where *all* children can flourish!

Sincerely,

Goli Mahdavi  
President, Board of Directors

Juno Duenas  
Executive Director

Cover photo: Cheng Cheng Huang

## Support for Families of Children with Disabilities Theory of Change

1 in 5 children and youth...

...has a disability or special health care need that puts them at higher risk for abuse and neglect, dropping out of school, involvement with the juvenile justice system, unemployment, and homelessness.

Research shows that children with special needs can reach their potential when they have appropriate and timely services and supports.

But... families, professionals, and community members don't always know what to do, how to help, or where to go.

### Support for Families provides...

Outreach and Information

Families, professionals and the community have access to up to date information, resources, and referrals.

Education and Leadership

Families, professionals and the community have knowledge about specific disabilities, navigating systems, best practices for care, laws, family centered care and inclusion. Efforts focus on enhancing families' capacity to lead, helping each other, working collaboratively and having their voices heard.

Support

Families have a safe place to express their feelings, lessen their sense of isolation, share strategies and learn about services and resources.

Partnering for a Supportive Community

Promoting and supporting collaboration to streamline services creates easier access for families, and creates a community where all children belong and thrive.

resulting in...

Families have the knowledge and resources to advocate for their children and youth with special needs.

Professionals have the knowledge and resources to help children and youth with special needs.

Agencies serving children with special needs work collaboratively to ensure children have timely and appropriate services.

A Community Where All Children Can Flourish

# Services and Reach



While working directly with families, Support for Families also collaborates with agencies and service providers in San Francisco and throughout California to improve the services and systems that affect families of children with special needs.

## SUPPORT FOR FAMILIES

Information ■ Education ■ Family-to-Family Support

### Statewide Collaborations and Projects

- **Family Voices of California (FVCA)** is a Family to Family Health Information Center of the US Maternal Child Health Bureau. SFCD serves as the coordinating agency for this coalition of California parent centers working to improve policies and systems of care for children with special health care needs. FVCA is a member of a national Family Voices movement. SFCD coordinates FVCA's annual Health Summit and Legislative Day as well as its **Leadership Project** that trains family members in advocacy.
- **Family Resource Centers Network of California (FRCNCA)** is a statewide collaboration of centers providing peer support for families of children with special needs. SFCD also coordinates FRCNCA's **Early Start Plus (ESP)** (formerly Prevention Resource and Referral Services ) to help family resource centers ensure the timely delivery of outreach, information, and referrals for "at risk" babies in the state.

### Family Resource Center

- Phone Line and Drop-in Center staffed by Family Resource Specialists
- Resource Library and Information Packets
- Parent/Professional Workshops, Clinics and Trainings for Caregivers and Professionals
- Assistive Technology Lab
- Support Groups
- Volunteer Parent Mentors
- Newsletter, Website, Social Media
- Annual Information & Resource Conference
- Case Management
- Child care while families receive services
- Recreational and Social Events for Families

### Local Collaborations and Projects

- **SF Inclusion Networks** is a professional development center working to advance the capacity of early care and education staff to create rich environments where children with and without disabilities learn and grow together.
- **Special Needs Inclusion Project (SNIP)** provides training and support to help after school programs create positive inclusive experiences for all children.
- **Help Me Grow (formerly the High Risk Infant Interagency Council)** brings together agencies for problem solving and systems improvement for children 0-5 with special needs.
- **Mission Promise Neighborhood.** Support for Families is a member of this collaboration based on the Harlem Children's Zone model. MPN is building a comprehensive, integrated framework of evidence-based services in San Francisco's Mission District aimed at student achievement and family economic security. SFCD is providing development screenings and links to early intervention services.

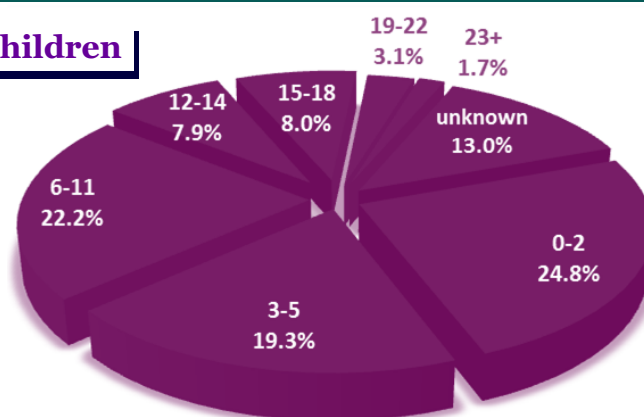


# Our Families



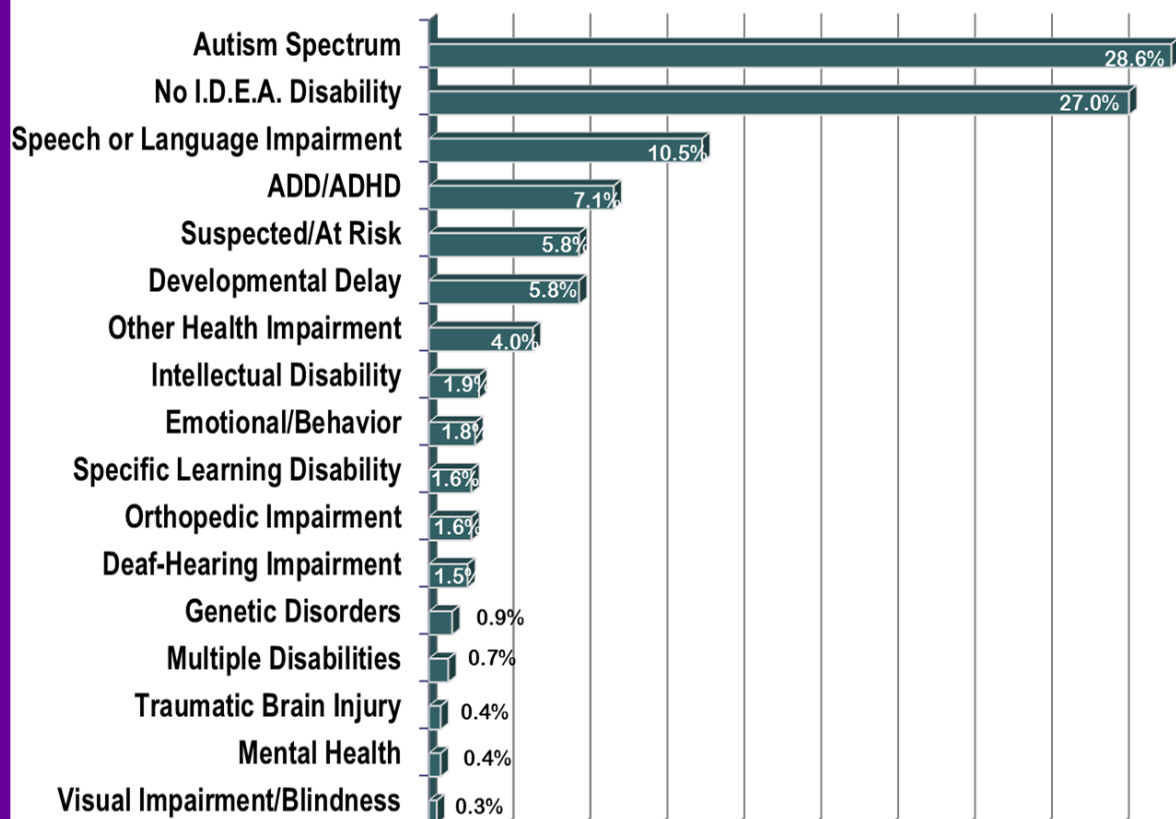
Children with special needs and their families come from all walks of life and all income levels. Because Support for Families has no eligibility requirements, we can respond to families of children with any kind of disability or special health care need — and even when families just have a concern. The data below is from the **1,908 (unduplicated) parents and care-givers** who had consultations with a Family Resource Specialist and/or attended a Support for Families workshop or event in 2016.

## Ages of Children



## Primary Special Needs of Children

Based on 675 children whose families reported a primary need.

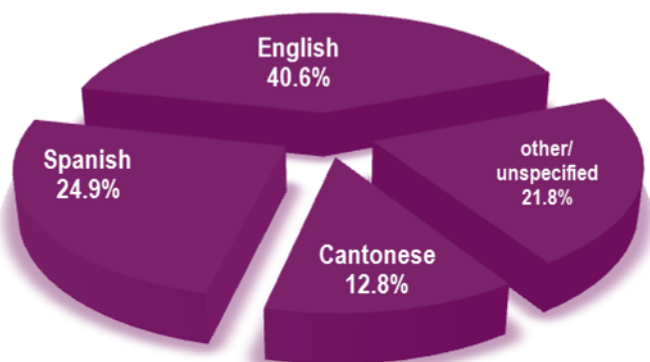


## Families\* tell us about the **impact** of Support for Families on their lives:

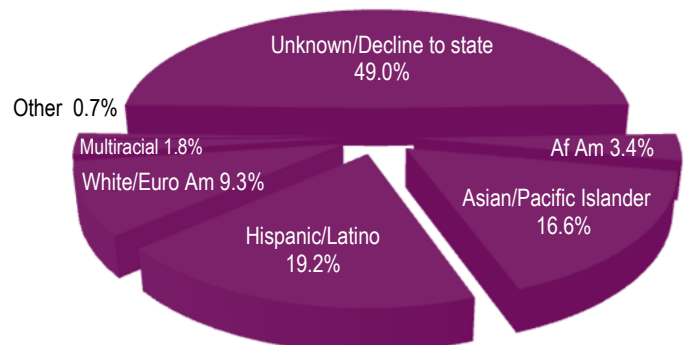
- ▣ 91% agreed or strongly agreed that the Support for Families services they received increased their knowledge of their child's special needs.
- ▣ 91% reported that they felt less isolated, less stressed, and/or better prepared to solve problems.
- ▣ 87% reported that they increased their knowledge of resources or services for their children.
- ▣ 86% reported that they increased their ability to communicate with professionals.
- ▣ 95% felt better prepared to advocate for their children.

*\* Interview responses from 29 family members who received individual consultations. Interviews were conducted by volunteers. Percentages are those who agreed or strongly agreed with the above statements.*

### Primary Languages of Families



### Ethnicities of Families



# Information

Families raising a child with disabilities and professionals working with families need to understand their child's special needs and learn about resources. Support for Families offers several ways to obtain this vital information.

The Support for Families **Phone Line** and **Drop-In Services** at the Family Resource Center offer families and professionals information, resources, referrals and guidance. Family Resource Specialists provide information in English, Spanish, Cantonese, and Mandarin. Families have access to a computer on site, where staff members are available to help them find online resources.

**The Joan Cassel Memorial Library** at the Family Resource Center has more than **4,500 resources** that include books, periodicals, toys and media materials. Families and professionals can borrow materials free of charge. There is even an **iPad and assistive technology lending library** to enable children to try out assistive communication applications. The Library is open during drop-in hours at the Family Resource Center; the library catalog is also available online.

**Resource Packets** on specific topics such as learning disabilities, ADHD, behavior and autism provide another source of information; packets are available in three languages in print and online.

The quarterly **Newsletter**, available in **English, Spanish and Chinese in both print and e-news editions**, features articles relating to children and youth with disabilities and a pull-out guide with upcoming workshops, group meetings, and events.

The Support for Families **website** ([www.supportforfamilies.org](http://www.supportforfamilies.org)) provides

information on events at Support for Families and in the Bay Area, and links to resources from around the nation. A biweekly information digest includes community events, opportunities for input, news, and resources. And our

**Facebook** page ([facebook.com/supportforfamiliesf](https://facebook.com/supportforfamiliesf)) offers a great way for families to stay current with our events and share information with others. ■



Kevin Wong

- ▣ In 2016 Family Resource Specialists, trained volunteer Parent Mentors and social workers provided individualized information and support to **1,099 families (unduplicated numbers)**.
- ▣ In 2016, family members and professionals checked out **136 books, toys or resource materials, including Assistive Technology loans** from the Joan Cassel Memorial Library. Our Librarian responded to **422 requests for references or information during the year**.
- ▣ More than **1,104** people subscribed to the print versions of our **Newsletter** in English, Spanish or Chinese; another 1,140 receive the e-mailed version.
- ▣ The Support for Families **website** was visited over **59,000** times in 2016, and **2,506** people like us on **Facebook**.



# Education

Support for Families' many educational activities give families, and professionals who work with families, opportunities to develop skills, learn about resources, and communicate more effectively with one another.

Education activities at SFCD include **parent-professional workshops, small group clinics, parent panels, and conferences.**

Topics for workshops and trainings aim to meet the needs of families of children at different stages of life and focus on a wide range of concerns and questions. A few examples of 2016 topics: *The ABLE Act and Planning for Your Loved One's Future*; *Top 10 Mistakes for Parents to Avoid in the IEP Process*; *Music Therapy: Using Music to Enrich the Lives of Individuals with Special Needs*; *Addressing Aggressive and Self-Injurious Behaviors in Individuals*; *Social Security 101* — and many more. Meanwhile, Weekly small-group clinics on the IEP and transition continued to offer more individualized help for families.

Clinics were presented in English, Spanish, and Cantonese, with simultaneous translation available for workshops. Free on-site childcare made it

- ▣ Support for Families provided **312 education events** in 2016 with a **total attendance of 3,387** parents, youths, and professionals.
- ▣ The annual **Information and Resource Conference** held in March featured **22 workshops** and **94 exhibitors**. More than **448** parents and professionals attended.

easier for families to attend.

The annual **Information and Resource Conference** was held in collaboration with SFUSD in March and offered a full day of educational activities. The 29 workshops, an assistive technology demonstration center, and exhibitors provided families and professionals with a wealth of information and opportunities to network with one another.

**The Triple P** — Positive Parenting Program<sup>®</sup> is a 12-week evidence-based parenting and family support system designed to prevent — as well as treat — behavioral and emotional problems in children and teenagers. It aims to prevent problems in the family, school and community before they arise and to create family environments that

encourage children to realize their potential. Ten families completed the full program this past year.

Our **Assistive/Augmentive Communication (AAC)** project continued to teach families about ways technology can assist children and youth with communication and learning. We opened a **new, expanded Tech Lab** on the 7<sup>th</sup> floor that provides youth and families a way to try out low- and high-tech devices and adaptations. And our innovative Communications Clubs for AAC users continue to offer a way for children, youth, and young adults to practice their communications skills while they enjoy socializing with each other.

Meanwhile, **community education** and **outreach activities** continued, with teams of parents and staff presenting to classes, organizations, and professional groups about disability issues and the experiences of families. ■



# Family-to-Family Support

Family-to-family support is part of every service provided by Support for Families. Most of our direct service staff, all of our Parent Mentor volunteers, and the majority of members of our Board of Directors are, themselves, parents or family members of children with special needs.



xxxxxxx

**Support groups** offer peer support, information, and resources to parents, caretakers and siblings of children with disabilities. Fourteen different groups in 2016 included Autism Parent Support in Spanish and English, an Asian-Pacific Islander group, Transition Age Parenting Support Group, a sibling support group and other ongoing groups in English, Spanish and Cantonese.

**Volunteer Parent Mentors** are parents of children with disabilities who complete extensive training in English or Spanish and are matched with other parents to offer support and resources on an individualized basis. They also participate in speaking panels and outreach events.

**Mental health services** in 2016 included short-term counseling, case management

and referral, available in English, Spanish, Cantonese, and Mandarin.

**Family recreational and social events** provide relaxing, fun opportunities for families. Attendance at eleven events in 2016 exceeded 775 children and families. Access to Adventure in Golden Gate Park provided introductions to a wide variety of recreation, sports, and cultural opportunities. The annual Halloween Party and Holiday Ice Skating Party at Yerba Buena Ice Rink remain as popular as ever. Movie Nights, and museum access days add to the year-round fun. A partnership with the Golden State Warriors provided a basketball clinic and a chance to see a game. And a new Sunday Matinee event at the Roxie theater gave families a special day out in the community. ■

▣ There were **118 matches made through the Parent Mentor program** with English and Spanish-speaking Mentors. More than **100 active volunteer Parent Mentor volunteers** provided individualized assistance and outreach.

▣ More than **260 other volunteers** provided **2,149 service hours** in support of programs and at events.

▣ **333** (unduplicated) family members attended one of SFCD's **Support Groups** in 2016.

▣ Total attendance at **11 Family Events** exceeded **775**.

▣ **Childcare staff provided 805 hours of on-site care** that allowed parents to participate in Support for Families activities.



# Thank You!

...to the many individuals,  
businesses, and organizations  
who supported our work in 2016.

## Corporations Businesses & Groups

### \$15,000

Pamakid Runners

### \$2,500 - \$10,000

Bryan Cave, LLP  
California Children's  
Hospital Association  
CalOptima  
CenCal Health  
Central California  
Alliance for Health  
Children's Hospital  
Los Angeles  
First Republic Bank  
Itani Dental  
Lucile Packard  
Children's Hospital

### \$1,000 - \$2,499

AIG  
Children's Specialty  
Care Coalition  
Disability Rights CA  
Falletti & Baldocchi  
Finer Foods, Inc.  
Galine, Frye & Fitting  
Loma Linda University  
Health Services  
McGuire Real Estate  
Miller Children's &  
Women's Hospital  
Long Beach  
Partnership Health  
Plan of CA  
SMART Local Union  
#1741-TD  
Sun Mountain, LLC  
Theta Delta Xi

Tri-Counties Regional  
Center  
UCSF Benioff  
Children's Hospital  
San Francisco  
UCSF Department of  
Pediatrics

### Under \$1,000

Chevron Matching  
Gifts  
Disney Ears to You  
Edrington, Schirmer  
& Murphy LLP  
Franklin Templeton  
Employee  
Engagement Fund  
Gartner Matching  
Gifts  
Gatepath  
Gateway Learning  
Group  
Gilfix & La Poll  
Associates LLP  
Kids Enjoy Exercise  
Now  
P.E.O. Sisterhood  
Chapter OX  
Pacific Pediatrics  
Medical Group  
Patxi's Pizza  
PEERS, LLC  
PG&E Matching Gifts  
San Francisco Italian  
Athletic Club  
SICULI LLC  
Vest.com

## Individuals

### \$10,000 and above

Jane LaPides &  
Murray Cahen  
Dave Gavrich

### \$5,000 - \$9,999

Timothy Chuter  
Tal Eslick  
Alida & Scott Fisher  
Dr. Suzanne & Louis  
Giraud  
Peggy Barbieri &  
David Rothman,  
DDS

### \$2,500 - \$4,999

Andrea Allen  
Eileen & Nersi  
Boussina  
Antonio & Nancy  
Corbelletta  
Lori & Mario Dahdah  
Andrea & Christopher  
Dehner  
Linda Delagnes  
Mike Elmore  
Chantel Fitting & Jay  
Blundell  
Thomas Lee & Goli  
Mahdavi  
Peter O'Leary  
Nathan Rhodes  
Penny Bellamy &  
Mark Simon  
Michele Ugarte  
Afra Afsharipour &  
Diego Valderrama

### \$1,000 - \$2,499

Lynn Altshuler  
Ravi Anand  
Hilary Baldi  
Pamela & John Ball  
Sylvia Borgonovo  
Robyn Bowen  
Tom Bruen  
Juan Andres  
Chavarria & Parasto  
Tabassi  
Christian & Catherine  
Dauer  
Christine De Voto  
Patrick Donohue &  
Shirley Hamilton  
Team Droubi

Mark Eriksson  
Blue Fahey  
Heather & Paul  
Fischer  
Marylou & Phillip  
Fitting  
Lisa Gardner  
Matthew & Julie  
Goodwin  
Mark Graham  
David & Carla  
Hultman  
Greg Hyman  
Judy Janec  
Elizabeth Brogna &  
Michel Kapulica  
Gaurav Kapur &  
Katja Huebner  
Laura & Eugene  
Lanzone  
Ann Lapides  
Patricia Lawton  
Melanie Lok  
Jennifer  
McDonough  
Shireen McSpadden  
Lina Meng & Mark  
Watson  
Greg Munn,  
Kimberly Levy,  
Nicole Frangos &  
Ilya Frangos  
Robert & Lynn  
Myers  
Farzad Naimi  
Kathy & Bart  
Shepherd  
Haraldur  
Thorleifsson  
Ronald Waits &  
Rosemary Phelps  
Kim Webb  
Darren Wollrich

### \$500 - \$999

Azar & Pashotan  
Afsharipour  
Stephanie & Ila  
Afsharipour  
Marwa Alkordy  
Judith Alterman  
Hossein Arzang  
Lynette Atkisson  
Amy Bomse & Peter  
Limbrick  
Katherine Breen

Dave & Jenn Brody  
Audrey Carlson  
Emily Charnes  
Laurel Condro  
Drs. Lucy & William  
Crain  
Nanette De Lara &  
Jim McCormick  
Jeff Byrne & Bruce  
Deming  
Paul deRoulhac  
Jennifer & Marc  
Crayton  
Judith & Howard  
Fish  
Monica Flannigan  
Andy & Shelley  
Forrest  
Juliann Fuentes  
Anne-Marie Gatti &  
John Lawrence  
Jane Gent & Joanne  
Farrell  
Stephen Gentile  
James Hargarten  
Mary Edna Harrell &  
Bonnie Kates  
Lindsay & Peter  
Joost  
Laurel Kloomok &  
Ned Smith  
Herb Lopez-Aguado  
Albert Lou & Carrie  
Shi  
Joe Lowry  
Peter Mansfield  
Leon Metz  
Kathryn Murakami-  
McCaskey  
Nancy & Charles  
Murphy  
Bhamini & Divyesh  
Patel  
Michael Pearce  
Paul Rauschelbach  
& Tracy Wheeler  
Larry & Deborah  
Reback  
Brianna Reyes  
Steve Sandkohl  
Catherine & Bob  
Sarlatte  
John Seemann &  
Robert Hines  
Carrie Smith & Emre  
Yilmaz

Sunny St.Pierre  
Carolyn Startup &  
Robert Noakes  
Mark Sugarman  
Antoinette (Mai  
Mai) Tsai Wythes  
& Paul Wythes  
Bob Voss  
Janice & Jim Watson  
Adam Wells  
Vonceil Yara  
\$250 - \$499  
Rachel & David Berk  
Jacob Block  
Jake & Bethany  
Block  
Brian BloomKing  
Linda Stevens &  
John Bowers  
Josh & Sarah  
Brouillette  
Arlene Callegari  
Chiachi Chen  
John Corbelletta  
Tamara & Baryohay  
Davidoff  
Audrey  
DeChadenedes  
Luke Delong  
David Fazio  
Joseph Feldman  
Joanne Ferris  
Bob Figone  
Jimmy Ford  
Mr. William Gates &  
Mrs. Bonnie  
Marmor  
Jeff Goodman  
Barry Graynor  
Pamela & Steve  
Hendry  
Francoise Herrmann  
Lorie Hickerson  
Fred Jones  
Etty Katzeff  
Leslie Lee  
Joe Malta  
Sonia Martin  
Arlene & Robert  
Mathias  
Marilyn McEntee &  
Wesley Hom  
Shiva Mendez  
Alan Pex  
Johanna Pitochelli  
Gayle Podleski



*We apologize for any omissions, errors or misspellings! Please contact us if there is an error so we can correct our records.*

*Continued on p.10*



Lynn Rainey  
Lulu Carpenter &  
Rony Rolnizky  
Emily Romo  
Ian Rosenfield  
Andra & Hasan  
Sadoun  
Lanelle & Michael  
Santimauro  
Joan & Bryan Selby  
Renzo Serini  
Steve Stachowski  
Constantine Peter  
Tsgaris  
Melissa Tuft  
Audrey & Russell  
Vernick  
Elaine Westlake  
Steven  
Winningham &  
David Caley  
Gwen & Bruce  
Wong  
Safie Yaghoubi

#### \$100 - \$249

Catherine Accardi  
Sheila Adams  
Michael Allison  
Denise Asper  
Naaz Assaad  
Paul Bacigalupi  
Carmen & Victor  
Bacigalupi  
Mary Baird  
Dr. Elizabeth  
Blanco  
Tom Bowen  
Chuck Brewster  
Ms. Megan Caluza  
Serena Cameirano,  
Ron Keizer &  
Katja Landauer  
Denise Cartmill  
Elaine Chan  
Karen Clayman  
Liane Collins

Michael Conte  
Franz Cristiani  
Greg Cutcher  
Sam Darby  
Bob & Rose Dehner  
Kathy D'Or-Reid  
Pamela Edrington  
Edward Eisenstein  
Sara Ellefsen  
Erica Feldman  
Susan & Larry Frias  
Margaret Gilbreth  
Cathy Hansen  
Jeri Hart  
Tara Hickey  
Chris Hiller  
Sara Humphreys  
Fred Hunziker  
Ginger Karels  
Diana Kaw  
Dan Kern  
Zandra Krischer  
Katrine Kristensen  
Veronica Lacayo &  
Alvaro Baldizon  
Alain Lajoux  
Ruth Levy  
Hae-Won Min &  
Wilson Liao  
Nancy Lim-Yee  
Sandra Lipkowitz  
Tim Little  
Nicholas & Betty  
Lituanio  
Monte Meyers  
Vanessa Mori  
Jacqueline Mostny  
Marielle Murphy  
Rachel Norton  
Cora Pagsanjan  
Jim Riley  
Ms. Katie Russell  
Hossein Saam  
Shafa  
Jim San Marcos  
Kalra Seema  
Antje Shadoan

Shobeir Shobeiri  
Barbara Sklar  
Rocio Smith  
Laurie & Lee  
Strawn  
Mark & Suzanne  
Sullivan  
Concha Taggart  
Gary Tom & Wei  
Chew  
I-Pui Tong  
Ernesto Vasquez  
Norma Jo Waxman  
Jeannine Yeomans  
Anne Marie Siu  
Yuan

#### gifts under \$100

Haydee Bowden  
Helen Brame  
Barbara Bysiek  
Lina Camacho-  
Rocha  
Sai-Ling Chan-Sew  
Andrew Cruz  
Janice & Susan  
Dambroff  
Deborah Daniels-  
Smith  
Judy Darling Hurt  
Jeanne David  
Mark Dieter  
Juno & Robert  
Duenas  
Susan Edelsberg  
Breena Fain  
Anna Fitzgerald  
Katy & Charly  
Franklin  
Joe Gagel  
Amy Gold  
Ted & Chryss Gon  
Saori Hamidi  
Stephanie Hancock  
Joy Harmon  
Cathy & Steve  
Hong  
Rob Hopfner  
Samer Itani  
Mary Kloefer  
Winnie Lau  
David Lawton  
Ellie Lee  
Anita & Ingrid  
Lusebrink  
Yolanda & Joseph  
Machi  
Maureen McCarthy  
Kenneth McElderry  
Theresa Nguyen  
Bryan Pangilinan  
Bipin Ramaiya  
Bobby Salem  
Hosna Sharafi  
Helen Siu  
Marc Sklar  
Helen Tong  
Antoine Villata

## Support for Families

### Certifications

- **San Francisco Population-Based Family Resource Center for Special Needs** (First 5 San Francisco; Department of Children, Youth and their Families; SF Human Service Agency).
- **Community Parent Resource Center (CPRC)**, US Department of Education.
- **Parent Training and Information Center (PTI)** as part of the Northern California Region 4 Collaborative, US Department of Education.
- **Family Empowerment Center on Disability**, California Department of Education.
- **Early Start Family Resource Center**, California Department of Developmental Services.
- **Family-to-Family Health Information Center**, Family Voices of California.



#### Photos:

Ketan Anjaria  
Karen Baca  
Larry Crawford  
Joe Goyos  
Cheng Cheng Huang  
Chetan Takur  
Kevin Wong

## Funders

### Foundations:

Anonymous  
Allene & Jerome  
LaPides Foundation  
American Endowment  
Foundation  
Bothin Foundation  
California HealthCare  
Foundation  
California Children's  
Health Foundation  
California Wellness  
Foundation  
Disability  
Communications  
Fund  
Harold L. Wyman  
Foundation, Inc.  
Kimball Foundation  
Lucile Packard  
Foundation for  
Children's Health  
Metta Fund  
Moca Foundation  
S.H. Cowell  
Foundation  
NTC Wismettac  
Foundation  
Thendara Foundation  
Thoresen Foundation

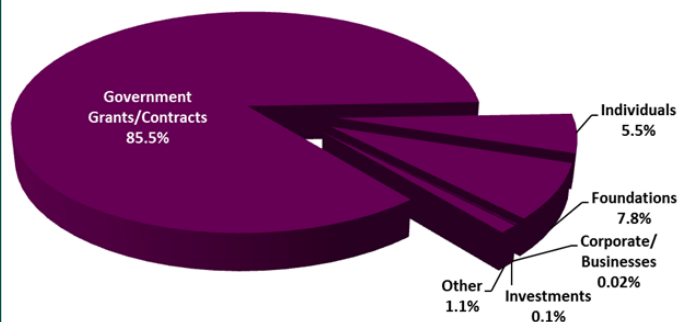
### Government Grants and Contracts:

Maternal and Child  
Health Bureau, U. S.  
Dept. of Health and  
Human Services  
Office of Special  
Education and  
Rehabilitation, U.S.  
Dept. of Education  
California Dept. of  
Developmental  
Services  
California Dept. of  
Education  
San Francisco First 5  
San Francisco Dept. of  
Children, Youth, and  
Their Families  
San Francisco Human  
Services Agency

## 2016 Preliminary Financial Summary

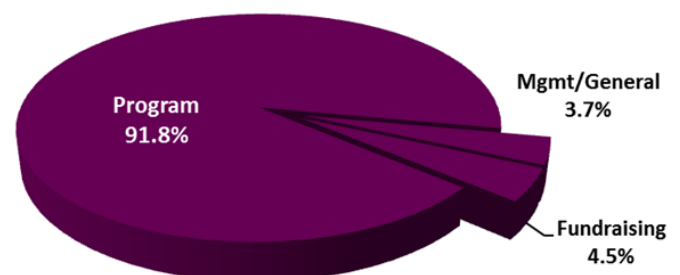
**Income \$\* 5,262,926.**

January 1—December 31, 2016



**Expenses \$\* 5,347,937 .**

January 1—December 31, 2016



\*Includes revenue and expenses for both the Family Resource Center and for all special projects, convening groups, fiscal agent relationships and subcontracts.

Complete audited financial statements are available at the Support for Families office.





## SUPPORT FOR FAMILIES OF CHILDREN WITH DISABILITIES

[www.supportforfamilies.org](http://www.supportforfamilies.org)  
[info@supportforfamilies.org](mailto:info@supportforfamilies.org)

1663 Mission Street, 7th Floor  
San Francisco, CA 94103  
(415) 282-7494  
FAX (415) 282-1226

Family Resource Center Phone Line  
(415) 920-5040  
FAX (415) 282-1226

### Board of Directors

Chris Dehner, President  
Laura Lanzone, Vice President  
Goli Mahdavi, Secretary  
Diego Valderrama, Treasurer  
Jake Block  
Eileen Boussina  
Caroline Brogna  
David Fazio  
Heather Fischer  
Jane LaPides  
Jessica Litwin  
Laurie Strawn  
Kim Webb

### Staff

Executive Director  
Juno Duenas

### Family Resource Center

Karen Baca, Assistive Technology Specialist  
Ali Barclay, Information & Resource Manager  
Sarah Bennett, Social Worker

Nina Boyle, FRC Program Specialist  
Tracey Bullock, FRS  
Elaine Butler, Librarian  
Michelle Cochran, Caregiving Services Coordinator  
Jasmin Gauci, FRS  
Alfred Gelasio, Finance Administrator  
Joe R. Goyos, Education Program Director  
Dennis Lockett, FRS  
Felix Lopez, Education Coordinator/FRS  
Sean Lowry, Program Coordinator  
Olga Maldonado, FRS  
Christine Reina, FRS  
Joan Selby, Parent Mentor Program (PMP) Coordinator  
Kristine Thai, Education Coordinator  
Linda Tung, Administrative Coordinator  
JoAnna Van Brusselen, PMP Coordinator

Steven Vigilante, Support Services Program Director  
Tammy Vuong, Social Worker  
Kiely Watt, Program Coordinator  
John Wong, Social Worker  
Lisa Yee, FRS

### Family Resource Center Network of California (FRCNCA)

Debbie Sarmiento, Manager  
Rebecca Hawley, Early Start Plus Project Director

### Family Voices of CA (FVCA)

Pip Marks, Project Director  
Allison Gray, Leadership Project Coordinator  
Sara Godley, Communications Manager

### Help Me Grow

Nadia Thind, Help Me Grow Director

### San Francisco Inclusion Networks (SFIN)

Zulema Rubalcava Barron, ASQ Specialist  
Vanessa Chen, Inclusion Coach  
May-Ling Joa, Inclusion Coach  
Ramya Krishna, Early Childhood Inclusion Specialist  
Mary Jane Roebuck, Project Coordinator  
Deborah Rollfs, Inclusion Coach  
Sonia Valenzuela, Family Engagement Manager

### Special Needs Inclusion Project (SNIP)

Alison Stewart, SNIP Manager  
Joy Okochi, Inclusion Coach

